

November 26, 2018

Linda Grady  
2307 Allen Drive  
Auburn, CA 95602

Re: PG&E Claim No.: A18126443  
Date of Incident: October 6, 2018

Dear Ms. Grady:

Thank you for your patience while we investigated your claim. As you are aware, we will be compensating for 50% of your damages.

The following documentations are required to process the payment on your claim:

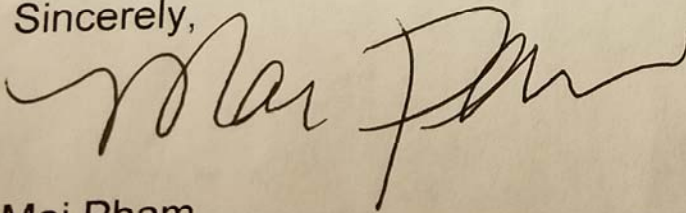
- Photos of your damaged appliances (including the model/serial number)
- Original receipts of your damaged appliances
- Repair estimates for your damaged appliances

PG&E's goal is to process legitimate claims within 30 days after receiving all pertinent documents. Please forward the required documents to process your claim.

We will hold your file in abeyance pending your response to our request for supporting documentation.

If you have any questions or additional information that you wish us to consider, please contact me at 415-973-4741. Please always refer to your claim number in any communication.

Sincerely,



Mai Pham  
Claims Investigator  
77 Beale St  
Mail Code: B30A  
San Francisco CA 94105